COVID-19 / CORONAVIRUS UTILITIES RELIEF

Several utility companies in the Kansas City, Missouri metro area have announced temporary halts in disconnects for non-payment.

**Evergy:**


Through **May 1, 2020**, Evergy has implemented the following:

- **Late payment fees** have been suspended
- **Disconnections** related to **nonpayment** have been suspended
- **Reconnecting** service payments have been **reduced** to 1/12th of the balance due with **no** security deposit

**Spire:**

800-582-1234, [https://www.spireenergy.com/coronavirus](https://www.spireenergy.com/coronavirus)

Through **May 1, 2020**, Spire has implemented the following:

- **Disconnections** have been suspended
- **Late fees** have been suspended

**KC Water:**

816-513-1313, [https://www.kcwater.us/news/](https://www.kcwater.us/news/)

KC Water has implemented the following, but has not specified for how long:

- **Water shut-offs** due to nonpayment have been temporarily halted