

Key findings related to the civil legal needs and experiences of low-income veterans and other military personnel include the following:

- More than 1.7 million veterans have family incomes below 125% of FPL.^a
- 71% of low-income households with veterans or other military personnel experienced a civil legal problem in the past year, including 21% that have experienced 6+ problems.^b
- LSC-funded legal aid organizations provided legal services to low-income households with veterans for about 41,000 cases in 2016.°
- The most common types of civil legal problems for low-income households with veterans and other military personnel include: health (38%), consumer and finance (36%), and employment (20%).^b
- Low-income veterans and other military personnel seek professional legal help for 21% of their civil legal problems, receiving inadequate or no professional legal help for an estimated 88% of all their problems.^b
- The top reasons low-income veterans and other military personnel give for not seeking legal help include the following:^b
 - Not knowing where to look or what resources were available (29%)
 - Deciding to deal with problem on their own (25%)
 - Wasn't sure if it was a legal issue (18%)