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LEGAL AID OF WESTERN MISSOURI has improved the lives of those in need through quality legal assistance since 1964. Legal Aid provides free civil (non-criminal) legal assistance to people who need it most and can afford it least. With offices in Kansas City, Joplin, St. Joseph and Warrensburg, Legal Aid serves a 40-county area where 295,000 people live in poverty.

Without Legal Aid, thousands of Missouri's most vulnerable residents would have no access to an increasingly complex justice system. We make the justice system one step closer to being accessible to everyone.

Throughout our report we use pseudonyms and stock photos to protect client confidentiality.

LAWMO.ORG

Legal Aid of Western Missouri ON FACEBOOK & LINKEDIN | @LegalAidTweets ON TWITTER



LEGAL AID IS **DEDICATED TO THE BELIEF THAT NO ONE** SHOULD BE DENIED ACCESS TO JUSTICE **SIMPLY BECAUSE THEY CAN'T AFFORD AN ATTORNEY**

EQUAL ACCESS TO JUSTICE DOESN'T JUST MAKE SOME OF THE DIFFERENCE FOR PEOPLE IN NEED.

(IT MAKES ALL OF THE DIFFERENCE!)

ACCESS TO JUSTICE ENABLES PEOPLE TO KEEP THEIR HOMES, **RECLAIM THEIR DIGNITY**, **BE FINANCIALLY INDEPENDENT, OBTAIN HEALTH/DISABILITY BENEFITS AND ESCAPE DOMESTIC VIOLENCE.**

SINCE 1964, LEGAL AID HAS WORKED TO BRING OUR MOST VULNERABLE NEIGHBORS OUT OF THE SHADOWS.

WE FIGHT FOR CHILDREN, VETERANS, SENIORS, VICTIMS OF DOMESTIC VIOLENCE, THE ILL AND DISABLED, AND MORE.

(WE GIVE A VOICE TO THE VOICELESS!)

WE FIGHT TO ENSURE FAIR PLAY IN A SYSTEM THAT IS STACKED AGAINST OUR LOW-INCOME NEIGHBORS.

(THE PLAYING FIELD STILL ISN'T LEVEL.)

IT'S HARD TO PLAY IN A GAME WHERE **YOUR OPPONENT HAS** THE GEAR AND YOU HAVE NOTHING. LOW-INCOME MISSOURIANS FACE THE LEGAL SYSTEM EMPTY-HANDED.

THANKS TO YOU, **LEGAL AID EXISTS TO MAKE CERTAIN THE JUSTICE SYSTEM WORKS** FOR EVERYONE — NOT **JUST FOR THOSE WHO CAN AFFORD IT**

AND GUESS WHAT! YOUR SUPPORT REALLY DOES MAKE A DIFFERENCE!

(KEEP READING AND SEE FOR YOURSELF.)

LEGAL AID ATTORNEYS ON DIFFERENT TEAMS WORKED TOGETHER AND OBTAINED GREAT RESULTS FOR FRED.

Justice for FRED

Fred was referred to Legal Aid by a community partner. His Supplemental Security Income (SSI) payments had been suspended for an unknown reason. While his Legal Aid attorney was investigating his SSI benefits, she learned he was also having an issue with his subsidized housing.

One of Legal Aid's housing team attorneys accepted the housing case. Due to Fred's SSI being suspended, he missed a few months' rent and the Housing Authority was threatening to evict him if he did not pay all monies owed plus late fees.

While Fred's first Legal Aid attorney worked to get his SSI reinstated, his housing team attorney worked with the Housing Authority to complete a new budget showing Fred had no current income. Fred's attorney then negotiated to allow him the chance to pay the back due rent once his SSI was reinstated without losing his home.

Both attorneys were successful. Fred now receives SSI and is living in his apartment clear of any debt to the Housing Authority.



Justice for JOANNA

Joanna was tricked into buying the mortgage on a vacant and blighted home in Kansas City's urban core by an investor who had purchased the property upon a prior foreclosure. Joanna is low-income but she was promised the investor would rent out the home and repay the mortgage with the revenue made by renting the property. However, the investor never rented the home and failed to pay Joanna.

After threats of legal action, Joanna settled the matter by taking a deed in lieu of foreclosure. Unfortunately, she couldn't find a suitable management company and was being cited by the City for property code violations. She was prepared to abandon the property and cut her losses when she decided to contact Legal Aid.

Joanna's Legal Aid attorney repaired a title defect and arranged for a local nonprofit community development organization to purchase the home for \$5,000. The nonprofit repaired the home and is now renting it to a low-income family, with the eventual goal of selling to the family.

The neighborhood association affected by this case has since identified three other vacant, blighted homes on the same block. Legal Aid is currently seeking remedies for those homes as well, which will result in more livable homes for low-income families in this neighborhood.

THANKS TO HIS HARDWORKING PARALEGAL, ALLEN HAD THE TRANSPLANT SURGERY HE NEEDED.

Justice for ALLEN

Allen was born with kidney failure. At six months old, he was one of the youngest people in Missouri to receive a kidney transplant and he has been on medications his entire life.

Allen is now 34 and his kidney is failing again. He must receive a new kidney or he will die. His sister is a match and he has a transplant surgery scheduled. To ensure a successful surgery, he must first undergo many expensive compatibility and blood tests. Unfortunately, the surgery will cost over \$250,000 and declining health forced Allen to give up his successful career as a mortician. Allen applied for Medicaid and was denied.

Allen came to Legal Aid for help with his Medicaid denial. A Legal Aid paralegal requested all his medical records and asked for an administrative hearing. Allen's health care providers were slow to respond, so the most important medical records arrived and were faxed to the hearing officer on the morning of the hearing.

Allen and his paralegal arrived at the hearing and waited for the administrative hearings office to call. Ten minutes after the scheduled hearing time, the paralegal received a call and was told that the hearing officer had a chance to review the records sent that morning and had made an on the record decision in Allen's favor.

UPDATE: Thanks to help from Legal Aid, Allen had the life-saving transplant surgery and is ready to get back to work.

MONICA AND HER CHILDREN ARE FREE FROM THEIR ABUSER — THEY HAD LEGAL AID ON THEIR SIDE.

Justice for MONICA

Monica and her husband, Art, had three children together. During their marriage, Art severely abused Monica by such acts as pulling her by her ankles off a couch, trying to push her out of a moving car while she was pregnant with their middle child, throwing a phone book at her face the night before she went into labor with that child, dragging her by her hair, pointing a gun at her, and pinning her against the kitchen sink while holding a knife.

Monica finally took the children and left Art when he told her she owed him sexual favors because he had given her \$100. Art sent Monica several threatening text messages after she left him, including one message in which he vowed to kick down her door, kill everyone there, and then kill himself. Soon after, Monica obtained an order of protection against Art with help from a domestic violence shelter.

Two months later, Art hired an attorney and filed for divorce. Monica contacted Legal Aid for assistance. Her Legal Aid attorney represented her through the discovery process, including defending her deposition, and took the case to trial. The Court awarded Monica sole legal and sole physical custody of her children.

Art was granted visitation with the children on a graduated plan, contingent upon Art completing a twelve-week parent education program. The Court found that Art had subjected Monica to a pattern of domestic violence and that this parenting plan best protected Monica and the children from any further violence. Art was ordered to pay child support.

"In my life I haven't had many people I know fight for me, so for a total stranger like my paralegal to do so — it let me know that good people are still out there!"

- Ronnie

FROM THE BOARD PRESIDENT

These are interesting and challenging – even exciting – days for Legal Aid of Western Missouri.

Mid-year, the owners of our central office building announced plans to convert the building to residential units. After an arduous and exacting search, led by Deputy Executive Director Alicia Johnson, we have found a bright new home at 4001 Blue Parkway.

This new location puts Legal Aid much nearer and more accessible to our clients, and I believe it sends a strong signal to them that we are a part of the community, too.

Our Municipal Court Defense team also has relocated to offices close to the municipal court and we are relocating what has been called the "West Side office" for many years. That office houses the Economic Development and Immigration teams.

After a nationwide search, the Board would like to introduce Joseph P. Dandurand as our new executive director. While he is new to Legal Aid, Joe brings to the job an impressive career of dedicated public service as a Missouri circuit and appellate judge and Deputy Attorney General.

Since assuming the presidency of the Board of Trustees in January, I have appointed two new committees that are already hard at work in developing ideas to strengthen Legal Aid's involvement in the community and to enhance its public stature throughout our 40-county service area. The Future of Legal Aid Committee will be working on the creative "big picture" ideas that we hope will put us in the forefront of innovative and serviceoriented legal aid agencies across the country, and the Community Outreach Committee will be developing plans for us to partner with other community organizations to increase awareness of legal issues and to inspire residents to effect positive, long-lasting changes in their communities.

One initiative that has me particularly excited is the establishment in recent months of the Kansas City Social Investment Pool (KCSIP). Thanks to generous local investors, we hope to create a fund of several hundred thousand dollars that will enable hard-working contractors to obtain short-term financing at reasonable interest rates and provide suitable housing for low-income residents. We believe that safe and secure housing is essential to the stability of the community.

One sobering challenge is the Trump administration's proposal to eliminate financial support for the Legal Services Corporation, which provides about 23% of our annual budget. Legal Aid's many allies are working hard in Washington to maintain that funding.

Needless to say, we couldn't achieve what we do without the dedicated people in Legal Aid who work day in and day out to obtain equal justice and fair treatment for those who, all too often, are denied both. We are also very fortunate to have dedicated Board members who are committed to our mission.

These are, indeed, exciting and challenging times for Legal Aid, and I'm proud and happy to be a part of them! Thank you for supporting us in this work.

Hon Jerry Venters

President, Board of Trustees

OUR MAIN PRACTICE AREAS

Family Law/Domestic Violence Protection: For more than 30 years, Legal Aid's largest practice area has been domestic violence intervention. Legal Aid's experienced Family Law advocates help ensure lasting safety for survivors of domestic violence and their children. We provide legal representation to low-income survivors of abuse and secure protective orders, establish paternity, obtain divorces and establish child custody and child support orders.

Due to our limited resources, our Family Law attorneys are only able to accept cases that involve domestic violence, and priority is given to those in which children are at risk.

Effective legal representation, combined with our ability to refer clients to other community resources for assistance with non-legal matters, has proven to be one of the most effective means of enabling our clients and their children to escape abusive relationships. With Legal Aid's assistance, domestic violence survivors are able to achieve physical safety and financial security. With this support, survivors are more likely to leave their abusers and have the personal and financial capacity to establish a life free from abuse.

Housing Assistance: Our housing advocates focus on public housing and other federally subsidized housing. The Housing Authority of Kansas City's public housing and section 8 voucher programs alone include 10,000 families. Legal Aid is the attorney for the Public Housing Resident Council of HAKC. This housing is critical to families with extremely low or no income. Many families are able to find work and move into their own homes after a few years living in stable public housing. We also represent people with disabilities who have accessibility or accommodation challenges needing resolution so they may equally enjoy housing as nondisabled tenants do. We help other clients with disputes over eligibility for public and subsidized housing. Our housing attorneys and paralegals regularly provide advice or representation to help our clients avoid wrongful evictions, recover wrongfully withheld security deposits and correct improper rent calculations.

We also step in to help residents when there is a problem in a housing development or with a landlord. We work hard to make sure the problem is corrected for everyone in a development or for all the landlord's tenants, not just a single person.

Foreclosure Prevention: Saving the homes of low-income, elderly and disabled homeowners from foreclosure is a Legal Aid priority. Through litigation in state and federal courts, we challenge deficiencies in the foreclosure process and frequently are able to stop foreclosure sales or to set aside legally invalid sales. Legal Aid also negotiates directly with loan servicers to pursue loss mitigation options, including loan modifications to reduce interest rates and payments. We counsel homeowners and tenants on their legal options before and after a home is foreclosed and provide legal representation when needed.

Economic Development: Legal Aid's Economic Development Unit represents nonprofit community organizations in neighborhood improvement activities, including the creation of low-income housing in Kansas City. Staff attorneys provide legal assistance to neighborhood associations seeking to remedy vacant and blighted homes, to nonprofit social service providers for lowincome residents and to community development corporations seeking to rehabilitate and develop residential units in their neighborhoods. Legal services include property acquisition, financing, real estate closing and syndication, tax abatement, zoning and contracts with service providers.

Federal Benefits: Legal Aid provides assistance to clients with federal benefit claims. Staff represent clients in administrative hearings and in court to ensure they receive the public benefits to which they are entitled. Typical claims involve benefits such as Social Security, Supplemental Security Income and Medicare.

Health Care/State Benefits: Legal Aid represents people who experience problems with stateadministered public assistance programs. These programs include MO HealthNet for the Aged, Blind and Disabled (Medicaid); Medicaid Spend Down; Qualified Medicare Beneficiary; Specified Low-Income Medicare Beneficiary; Temporary Assistance; SNAP (food stamps); childcare assistance; Blind Pension; Supplemental Aid to the Blind and home and community-based services, among others.

Legal Aid also provides assistance to families, children and pregnant women to obtain and maintain Medicaid coverage. We provide representation to individual clients at administrative hearings and in negotiations with state agencies. We provide advice and counsel to clients regarding eligibility requirements for public benefits programs. We also do extensive outreach to educate the community about public benefits. This outreach improves the quality of our clients' lives through increased access to healthcare, food assistance and income support programs.

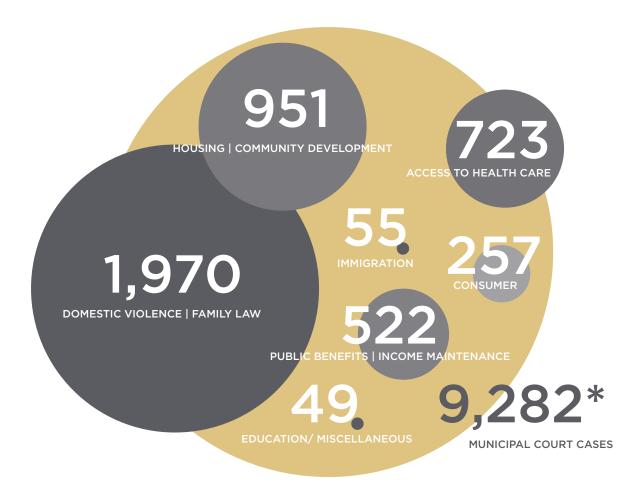
Consumer: Legal Aid advises and represents low-income clients, particularly seniors living on Social Security, in a variety of consumer issues. These include cases involving utility shutoffs, predatory loans, home repair, warranty claims, illegal and unfair debt collection practices and other debtor-creditor issues.

Immigration Law Project: Legal Aid staff represents individuals and their families in immigration cases to evaluate immigration benefit options and the potential to receive a waiver of immigration application fees, if applicable.

Legal Aid staff provides comprehensive services and advice to assist individuals and families in obtaining United States citizenship, including those who are applying with a medical disability; residence status for family members; and renewing or replacing resident cards for permanent residents. We assist conditional residents, refugees and asylees in applying for permanent resident status. And Legal Aid provides assistance to United States citizens in applying for US passports or proof of citizenship status obtained from an US citizen parent.

Additionally, Legal Aid works with survivors of violent crimes, human trafficking and domestic violence, as well as migrant farmworkers to provide advice and evaluate immigration benefit options. Staff is available for immigration presentations to inform domestic violence shelter caseworkers and other community organizations that assist immigrants.

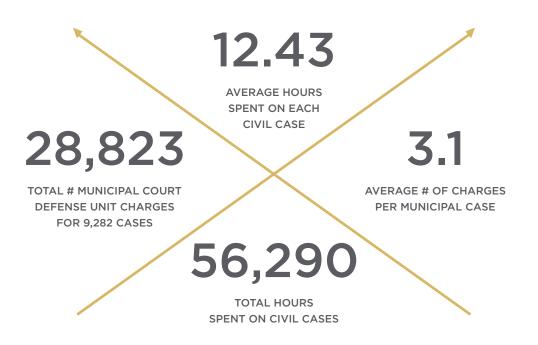
CASES CLOSED BY PRACTICE AREA



* MUNICIPAL CASES MAY HAVE MULTIPLE CHARGES.

TOTAL CIVIL CASES CLOSED	4,527
TOTAL KCMO MUNICIPAL COURT CASES	9,282
TOTAL 2016 CLOSED CASES	13,809

YOUR IMPACT AT A GLANCE



CIVIL CASES CLOSED BY OFFICE

JOPLIN	593
KANSAS CITY - CENTRAL OFFICE	2654
KANSAS CITY - WEST OFFICE	186
ST. JOSEPH	675
WARRENSBURG	419

"Legal Aid about saved my life! I tell everyone I meet how lucky Joplin is to have this service available to us."

- Marva

WHERE WE WORK

With offices in Kansas City, Joplin, St. Joseph and Warrensburg, Legal Aid of Western Missouri serves a 40-county area where 295,000 people live in poverty.

Joplin: The Joplin office provides services to six counties along Missouri's southwest border. The staff consists of four attorneys, two paralegals and one legal secretary. The majority of cases handled by the Joplin office involve victims of domestic abuse seeking orders of protection, marriage dissolution, paternity, custody, visitation and child support orders. In addition, the staff handle cases involving consumer law, landlord/tenant law, social security cases and public benefits.

Many clients have problems beyond the immediate legal issues that brought them to a Legal Aid office. Staff members are active in various organizations that focus on specific issues facing clients, including domestic violence, homelessness and financial stability. Close partnerships with community agencies enable Legal Aid to help clients address these issues.

Kansas City - Central Office: The staff consists of 35 attorneys, 15 paralegals, 11 administrative staff, two intake specialists, six legal secretaries and three Volunteer Attorney Project staff members.

Legal Aid's Municipal Court Defense Unit is funded by a contract with the City of Kansas City, Missouri and provides representation to lowincome clients charged with jailable offenses in the City's municipal courts.

Kansas City - West Office: The Westside community is served by Legal Aid's bilingual staff located in the office on Southwest Boulevard. The staff includes five attorneys, one paralegal, one legal secretary and several volunteers. For the past 41 years, this dedicated Legal Aid team has specialized in providing counsel and representation on issues of immigration, economic and community development and housing.

Several Adopt-A-Neighborhood staff work offsite at an eastside Kansas City location.

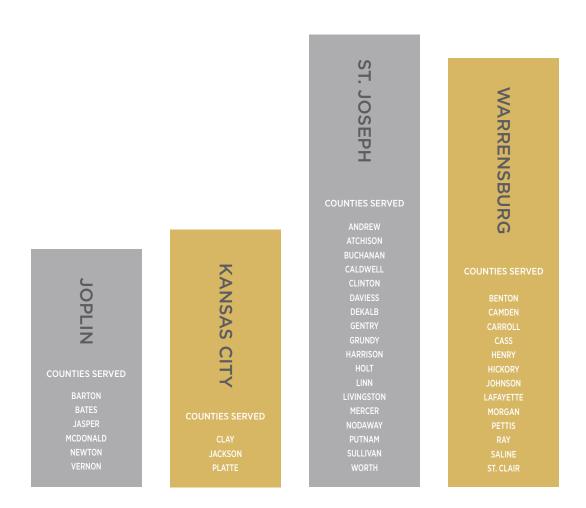
St. Joseph: St. Joseph's staff of ten includes six attorneys and four paralegals serving an 18-county area of northwest Missouri. In addition, the Mosaic Life Care Healthy Housing project operates with one attorney, handling landlordtenant issues, quiet title actions and Abandoned Housing Act claims.

The St. Joseph office represents a mix of both rural and urban clients. Many of the cases involve family law, including marriage dissolution, custody, guardianships and Orders of Protection. In addition, staff handle cases involving consumer issues, landlord/tenant law, social security cases, unemployment denials, utility shut-offs and other civil matters.

Warrensburg: The Warrensburg office serves thirteen rural counties in west central Missouri. The staff consists of four attorneys, three paralegals and one secretary. The Warrensburg staff handle cases involving consumer law, housing, domestic violence, landlord/tenant cases and public benefits issues.

The staff maintain a strong presence in the community and work directly with local agencies in several counties. Staff members also make outreach presentations to local groups.

SERVICE AREA



OFFICE LOCATIONS

KANSAS CITY CENTRAL OFFICE

(NEW ADDRESS AS OF 2/1/17) 4001 BLUE PARKWAY, SUITE 300 KANSAS CITY, MO 64130 816-474-6750

KANSAS CITY WEST OFFICE

920 SOUTHWEST BLVD. KANSAS CITY, MO 64108 816-474-9868

JOPLIN

302 SOUTH JOPLIN JOPLIN, MO 64801 417-782-1650/800-492-7095

ST. JOSEPH 706 FELIX STREET ST. JOSEPH, MO 64501 816-364-2325/800-892-2101

WARRENSBURG

305 NORTH HOLDEN WARRENSBURG, MO 64093 660-747-7101/800-892-2943

ADOPT-A-NEIGHBORHOOD

(SPECIAL PROJECT - KANSAS CITY) 616 E. 63RD ST., SUITE 201 KANSAS CITY, MO 64110 816-994-2183

OUR PEOPLE

BOARD OF TRUSTEES

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JOPLIN OFFICE PAM ROYCHAUDHURY BHEND SHELLEY BOSTON SARAH CANADA AUTUMN DEER SHANNON MCKINNEY SARAH SCOTT JEFFINER THOMPSON HEATHER WALKER MATTHEW WILLIAMS

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ERIN BARTLING LAURA BORNSTEIN JOHNDA BOYCE JIM BRIGHTMAN ALYSSA BIRD TAMA BYRNES MOLLY BYSTREK LISA CLARK JULIA COTTER SCOTT CRIQUI JAMES CRUMP **KAREN CUTLIFF** JOSEPH P. DANDURAND **EFFIE DAY CRISSY DEL PERCIO** JANET DOBSON JACKIE DOMIAN CHRISTY DRAY DANIELLE ELAM-JOBE **MEAGAN FISCHER** MEGAN FREDERICKSON CHRISTINA FROMMER LISA GARZA **KARA HARMS VINCE HAYES** WARREN HAYTER **KATHLEEN HOLMES** MADELEINE INGLIS ALICIA JOHNSON KAREN KARNES **EMILY KEIMIG** SUSAN KEPHART SELINA KHAN SANDRA KINCAID LISA KIVETT CAROL KLINKENBERG CHARLOTTE KREBS CHARITY LINDGREN **TAMIKA LOGAN EDDIE LORENZO** PAT LUKENBILL SAM MCHENRY SUSAN MCRILL DALE MEYER **BECKY MORRISON** MARTIN MOSCOSO JOSH MURPHY TRACIE NEWMAN MICHAEL O'GORMAN SARA OLAZAR **KATE PAVLICA** KATHALEEYA PLUNGKHEN **KAITEE PURDON**

TERRY RINEHART CODY RUSSELL SILYA SHAW **MEGAN SIMPSON** JAMES SMITH WAYNE SMITH **BURT SMOLIAR GWEN SOWDER** PERLA TAPIA **RIVER TEMPELIN EVAN THOMPSON** CLAUDIA TRUJILLO WARREN WADE MAURA WEBER MADISON WESSELMAN JANE WORLEY KIM WRIGHT ADRIANA ZARAGOZA

WEST OFFICE-KC

BRENDA ROMO ALBA MICHAEL DUFFY JENNIFER WIEMAN EARLES PETER HOFFMAN KAYLA HOGAN ABBY JUDAH BECCA MCQUILLEN GRANT REICHERT EDWIN SAGASTUME MARISOL TORRES

ST. JOSEPH OFFICE

JOHN KEIFFER JANICE LEE AARON MCCLINTIC DEBBIE MOORE NHU NGUYEN TIFFANY SADLER KENISHA SANDERSON ELISA SMITH BEN STELTER-EMBRY JEREMY SWENSON

WARRENSBURG OFFICE

KELLY BARTLETT KIM BASINGER JACQUE DUVALL LACHRISHA GRAY SUSAN HANRAHAN CINDY LOWRY BILL SHULL JESI STANLEY "My volunteer attorney was not only professional and knowledgeable; her manner was kind and her pace slow. Her calmness helped me focus."

— LaShonda

VOLUNTEER ATTORNEY PROJECT

The Volunteer Attorney Project (VAP) places eligible clients with private attorneys who agree to provide free legal representation to those who otherwise could not afford it. The private attorneys who volunteer their time through VAP believe in the principle of equal access to the legal system, of making "justice for all" more than just a promise. These attorneys are convinced that our legal system must work for all its citizens. They donate their time and considerable talents to make that ideal a reality.

During 2016, VAP attorneys closed 425 cases representing more than 6,295 hours of legal representation, approximately \$1,259,000 worth of legal services. The following attorneys accepted new VAP cases in 2016.

KANSAS CITY

TODD ABPLANALP JOHN AISENBREY **KRISTIN JACOBS ALEXANDER** COLLIN ALTIERI JASON AMERINE CHRISTOPHER ANDERSON DAVID ANDERSON TERESA L. ANDERSON ASHLEY ARAMJOO CHRISTINA ARNONE **KIMBERLY ATHIE BROOKE BAILEY** SAM BARFOOT DAVID BARLOW BRITTANY BARRIENTOS AMANDA BASRI JACOB BAYER, JR. **KATHERINE BECHINA** RICHARD BECKER DANIEL BEREZOSKI ANNA BERMAN JAMES BERNARD, JR. JUDITH BERRY MARY ELLEN BIGGE NANCY BLACKWELL GEORGE BLACKWOOD ALLEN BLAIR MARY BETH BLAKE SAMUEL BLATNICK STEWART BOGART JONATHAN BORTNICK DOUG BREYFOGLE CATHERYN BROOKS FREDERICK BRYANT MEGAN BUI NELSON BUNCH BRANDON BURKHART BRETT BURMEISTER

DEANNA BURNS JASON BUSH SAMUEL BUTLER, IV RYAN CALLAHAN **ROBIN CARLSON** LYDIA CARSON ANDREA CHAMBERS SEEMA CHAWLA GINA CHIALA STEVE CHINN CARL CHINNERY TERESA CHU PATRICK CIERPIOT SEAN COLLIGAN GARY COLLINS MEREDITH COLLINS RICH COOK DAVID COOPER JOHN COWDEN ERIN MAYFIELD CRAIG JAMES CRONIN JOHN CRUCIANI **KEITH CUTLER** GARDNER DAVIS PAUL DAVIS TIM DAVIS KENDALL DAY TOM DEACY DAVID DEAN MICKEY DEAN JAY DEHARDT SHERRY DEJANES ELIZABETH DELAGARDELLE JANEEN DEVRIES JONATHAN DILLY CINDY DODGE BRIAN DOHERTY JACOB DOLESHAL JENNIFER DOUGAN

PRESTON DROBECK LIZZY DUFF STEVEN EFERTZ COLEMAN ELLIS JERALD ENSLEIN JAMES ENS7 JEANNE MARIE EVANS RACHELLE FALK ANDREW FELKER G. ADDAM FERA KYLE FERDEN **BRANDON FERGERSON** MICHAEL FIELDING JENNIFER FINCH NICOLE FISHER MICHAEL FLANAGAN RACHEL FOLEY EDWARD FORD, III EDWARD FOSTER CHRIS FRANTZE JAMES FREEMAN, III MARSHA FRIEDMAN WM. BRIAN GADDY AUBREY GANN-REDMON DOUG GHERTNER STANLEY GILLESPIE SARA WEILERT GILLETTE STEVEN GILLEY BARBARA GLESNER-FINES JORDAN GLASGOW ROBERT GORDON SHANNON GORDON CHARLES GOTSCHALL GENE GRAHAM STEPHEN OWEN GRIFFIN ANGELA HABEEBULLAH JENNIFER HAGGERTY SCOTT HAINES DEBORA HALE

DANIEL C. HALL STEVE HAMILTON SHANE HAMMAN **BOB HAMMEKE** ANNE HANNAH JOANI HARSHMAN KRISTI HARTMANN JOHN P. HASTINGS BLAKE HEATH WILL HENDERSON NICK HERGOTT ANIKA HICKMAN ANGELA HIGGINS TIMOTHY HILTON DAVID HOLDSWORTH CHARICE HOLTSCLAW CAMRON HOORFAR STEPHEN P. HORN WILLIAM HUBBARD ASHLEY IRWIN DALE IRWIN KATHLEEN JEANETTA JOSEPH JEPPSON DAVID JERMANN MAX JEVINSKY CARTY JOHANNSEN SARAH JOHNSON MARY JANE JUDY DANA KAISER RYAN KAISER VINCENT KEADY NICHOLAS KENNEY TYSON KETCHUM JOHN KILGORE RYAN KILIANY D. BRYANT KING III KURT KING DEBRA KNAPP RYAN KNIPP

VOLUNTEER ATTORNEY PROJECT (CONTINUED)

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- ABANDONED HOUSING ACT PROJECT (KANSAS CITY)
- ACCESS TO HEALTHCARE
- ADVOCATES FOR FAMILY HEALTH
- AFFORDABLE CARE ACT PROJECT
- BENEFICIARY DEED PROJECT
- GUARDIANSHIPS FOR MINORS AND INCAPACITATED ADULTS
- HEALTHY HOUSING (MOSAIC LIFE CARE- ST. JOSEPH)
- IMMIGRATION PROJECT
- LOW-INCOME TAXPAYER CLINIC
- MEDICAL LEGAL PARTNERSHIP WITH KANSAS CITY CARE CLINIC
- MENTAL HEALTHCARE ACCESS PROJECT
- MIGRANT FARMWORKERS PROJECT
- NEIGHBORHOOD ATTORNEY PROJECT
- PUBLIC BENEFITS FOR HOMELESS PERSONS PROJECT
- PROJECT ASSIST-NORTHWEST (PROTECTIVE ORDERS)
- PROTECTING IMMIGRANT FAMILIES PROJECT (PROTECTIVE ORDERS)
- RURAL ASSISTANCE NOW (PROTECTIVE ORDERS)
- VETERANS RELIEF PROJECT
- VOICES IN COURT (PROTECTIVE ORDERS)
- ZOMBIE DEBT ERADICATION PROGRAM
- VOLUNTEER ATTORNEY PROJECT SPECIAL PROJECTS:
 - ADOPT-A-NEIGHBORHOOD PROJECT
 - EDUCATION PROJECT
 - ELDERLY OUTREACH PROGRAM
 - LOW INCOME TAXPAYER CLINIC ATTORNEY PANEL
 - PRO BONO PROGRAM FOR BANKRUPTCY LITIGATION
 - PROJECT CONSENT (GUARDIANSHIPS)
 - PRO SE DISSOLUTION OF MARRIAGE CLINICS
 - TRANSACTIONAL LAW PROJECT

SPECIALTY COURT PROGRAMS WITH KANSAS CITY MUNICIPAL COURT:

- DRUG COURT
- MENTAL HEALTH COURT
- VETERANS' TREATMENT COURT

"I love how you all show you really care. I was able to understand everything. Throughout the process, I felt important, which made it easier."

- Samuel

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We are fortunate to have the support of dedicated friends and others who make our work possible.

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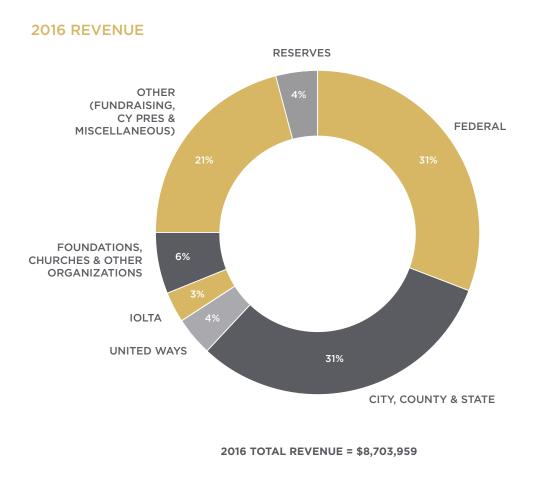
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2016 FINANCIAL OVERVIEW



2016 EXPENSES



2016 TOTAL PERSONNEL COSTS = \$7,290,079 2016 TOTAL NON-PERSONNEL COSTS = \$1,401,239

JUSTICE FOR ROGER

Roger served in the National Guard for five years. Unfortunately, his service did not qualify him to receive medical care or benefits through the Department of Veterans Affairs. He has ongoing mental health problems, some of which stemmed from being homeless for over 20 years. Roger was unable to obtain medical treatment because of his lack of insurance and inability to go to a VA Medical Center.

In addition to his ongoing mental health problems, Roger was hit by a car while riding his bicycle in a hit and run accident. Roger stayed in the hospital for over a week and had several months of follow up care and physical therapy. Legal Aid helped Roger receive Crime Victim's Compensation stemming from his incident.

Despite his serious health conditions, Roger's application for MO HealthNet for the Aged, Blind, and Disabled was denied based on a finding that he was not permanently and totally disabled.

Legal Aid represented Roger in an administrative hearing appealing the denial of his Medicaid application. Roger's Legal Aid attorney won the appeal for him. As a result, for the first time in decades, Roger is now receiving regular treatment for his mental health and he even has a social worker who meets with him on a weekly basis.

Legal Aid also represented Roger at a hearing to appeal the denial of his application for Supplemental Security Income. Roger won his appeal and, for the first time in years, Roger will receive regular monthly income. In addition, he will receive over \$15,000 in back pay. Roger plans to use this money to purchase a new bicycle and to move into a new apartment.

